



Privacy Policy

This privacy policy sets out how The Wooden Hut Gift Company uses and protects any information that you give when you use this website. The Wooden Hut Gift Company is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website; you can be assured that it will only be used in accordance with this privacy statement.

Cookies

Cookies are used on this site to store your login details if you select the 'Remember Me' option when logging into your account. They are also used after you have logged on as part of the checkout process.

Cookies can be disabled within your browser however if you turn off cookies, you will be unable to place online orders.

Information Collection

Any information collected by The Wooden Hut Gift Company, including that gathered at the time of ordering/registration is collected lawfully and in accordance with the Data Protection Act 1998.

The Wooden Hut Gift Company do not sell or transmit any customer's personal information, including email addresses, to any organisation for any purpose other than for processing orders placed with us (if necessary).

Where there is sufficient evidence to suggest that fraud is being perpetrated, (such as the stated name and address being different to that of the credit/debit card owner).

The Wooden Hut Gift Company reserve the right to pass identification (such as name, address, email and ISP details) to other businesses, fraud databases and relevant authorities.

From time to time we may send you information via email or post regarding your purchase or regarding other services/products available from The Wooden Hut Gift Company.

We will always provide an "opt-out" or "unsubscribe" option in any electronic correspondence to enable you to stop any further mailings if you so wish.

Required Information

When you order, we need to know your name, email address, shipping address, billing address and phone number.

This allows us to process and fulfil your order and to notify you of your order status. We ask for your phone number in the event that our customer service representatives or delivery services need to contact you regarding your order.

Saved Information

We save the information about products you purchased via the online store to provide you with the best possible customer service and the most up-to-date information about your online orders.

You can view your online orders by logging into the [My Account](#) section with your private password. All the information you enter onto our system will be saved in your personal account. If you would like any information removed from your account, please contact us on 01325 520675.

If you've forgotten your password, enter your email address or username and click "Reset Password" and we will send you a new password. This password can only be used once; you will be prompted to enter a new password when logging in.

Updating Your Details

If at any time you would like to change any information in your account, just go to the [My Account](#) link located on each page. Here you can change or update your email address and password, your shipping and billing addresses. Be sure to click 'Save Changes' when you have updated your account.

At The Wooden Hut Gift Company we respect your privacy and are committed to protecting your personal information. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online. This notice describes our Privacy Policy. By visiting www.thewoodenhutgiftcompany.co.uk, you are accepting the practices described in this privacy notice.